

River

River journeys are a fast and effective way to travel across London. Frequent and reliable services from central London provide the best opportunity to view the sights of the capital from an unobstructed and inspiring angle. For more information on river service routes please visit tfl.gov.uk/river

River services are not included in the Travelcard scheme, however, a discount of 1/3 is available on most river journeys on production of a valid Travelcard or an Oyster Card (not including pay as you go).

Cycling

There are more than 4000km of routes for cycling on quieter roads and through London's parks to explore. Discover why London is the fastest growing cycling city in Europe. For further information visit tfl.gov.uk/cycling

Walking

Walking in London is a great way to get around this intriguing capital. What's more it's a good way to get fit, it's enjoyable and for short journeys it can sometimes be quicker. For more information on walking routes and events visit tfl.gov.uk/walking

Visit London

Visit London is the official visitor organisation for London. For the latest information on what's on in London go to visitlondon.com



24 hour travel information
020 7222 1234

Website
tfl.gov.uk

Staying safe

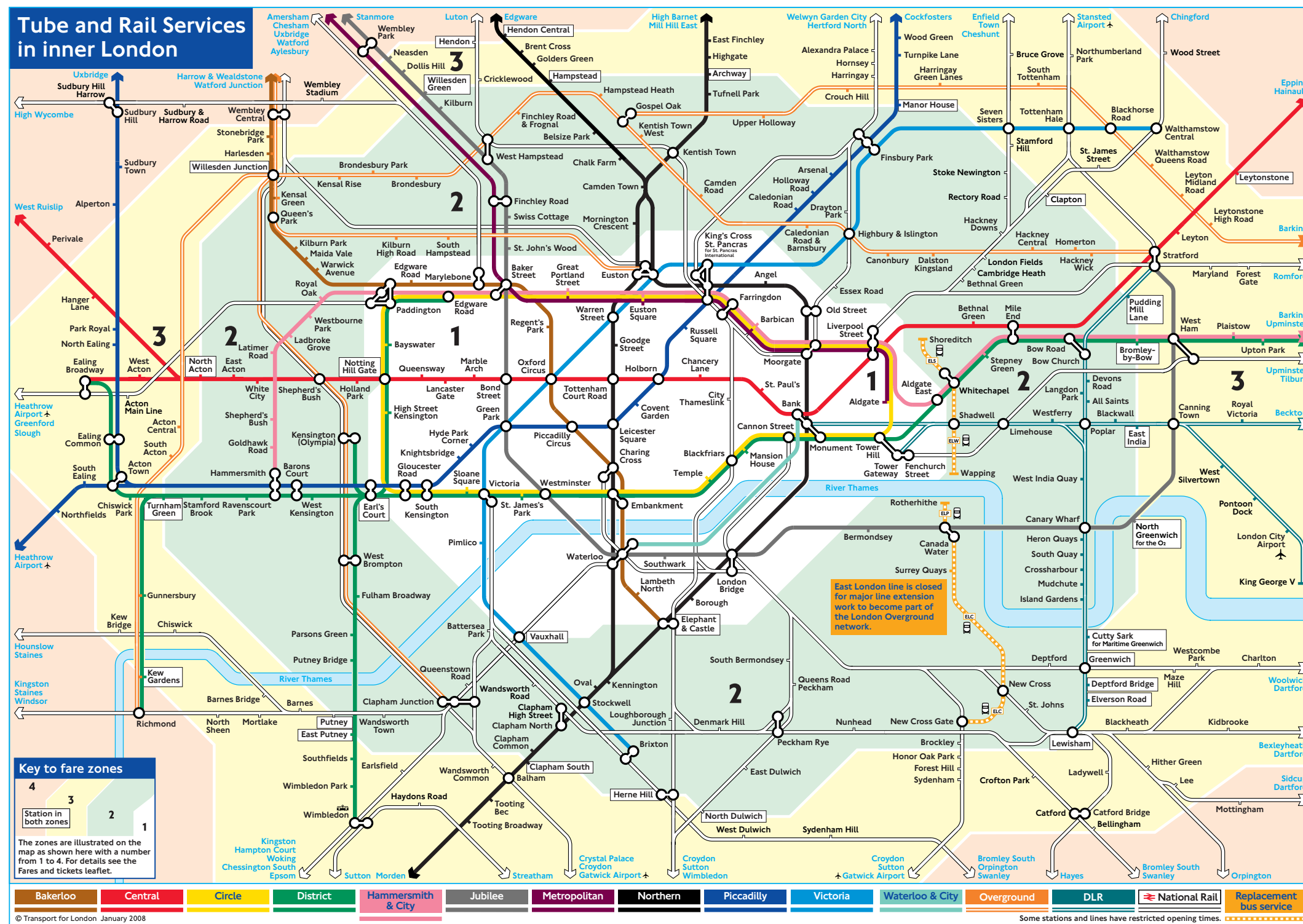
Security has been enhanced across the transport network in London.

You can help

- Ask the question **'is that your bag?'** and report unattended bags to a member of staff or a police officer
- Keep your eyes and ears open and report anything suspicious
- Hold on to your belongings and do not leave your litter behind

Journey Planner

For the latest travel information visit tfl.gov.uk/journeyplanner, call **020 7222 1234** or text *TFL to **60835**
* Text charged at 35p per enquiry rate plus standard text message rate. Not currently available on Virgin and 3 networks.



Transport for London

A visitor's guide to travelling around London

Your bus, Tube and Rail map
January 2008



MAYOR OF LONDON

Transport for London



Travelling around London

The easiest way to get around London is by public transport. This leaflet provides brief information about the various transport options available to you, including useful maps to guide you around the city.

What is an Oyster card?

Oyster is the easiest way to pay for single journeys on buses, Tube, trams, DLR, London Overground and some National Rail services in London. You can store your Travelcard/Bus Pass and/or cash to pay as you go on your card.

How to use your Oyster card

Just touch your Oyster card flat on a yellow card reader each time you make a journey.



Tube, DLR, London Overground and National Rail services

Always touch in at the start and touch out at the end of your journey, even if the gates are open.

Buses

Always touch in as you board. You do not need to touch out.

Trams

Always touch in on the card reader on the tram stop platform before boarding a tram. You do not need to touch out.

How to pay for your journeys with Oyster

Cash to pay for your journeys as you go

You can store cash on your card to pay for single journeys as you go. You can make as many journeys as you like in a 24 hour period* and you will always be charged less than the price of an equivalent Day Travelcard or One Day Bus Pass.

* 24 hour period is 0430 up to 0429 the next day.

Travelcards/Bus Passes

You can store 7 Day Travelcards and Bus Passes on your Oyster card.

A combination of both

For complete flexibility, you can store tickets and cash on a single Oyster card.

Remember: the cash you put on Oyster never expires so hold onto the Oyster card for your next visit to London.

How to get an Oyster card and top up

You can renew the ticket stored on your card or top up your cash balance:

- Online at tfl.gov.uk/oyster
- At most Tube stations through the touchscreen ticket machines and the station ticket offices
- At over 2,200 Oyster Ticket Stops. Find your nearest one at tfl.gov.uk/fares
- At some National Rail ticket offices
- At 7 London Travel Information Centres, which also offer travel advice, free maps and entry tickets to many attractions. They are open 7 days a week in:

- Liverpool Street Tube station
- Piccadilly Circus Tube station
- Euston National Rail station
- Victoria National Rail station
- Heathrow Terminals 1, 2, 3 Tube Station
- West Croydon Bus station (Monday to Friday only)
- Camden Town Hall - opposite King's Cross station (Monday to Friday only)

- By phone on **0845 330 9876*** (open 0800 - 2000 daily)

* For BT residential customers, calls to the Oyster helpline will cost no more than 3.5p per minute, (current at May 2007). The price on non-BT phones/lines may be different.

International visitors can now pre-purchase an Oyster card at visitbritaindirect.com

Using Oyster on National Rail

7 Day and longer period Travelcards stored on Oyster can be used across National Rail services in London.

If using cash to pay as you go for single journeys please check with the train operator before travelling as not all routes are covered on National Rail.

Taxis & private hire

Always ensure your taxi or private hire vehicle is licensed. Remember that all minicab or other private hire journeys must be booked through a licensed private hire operator. Illegal cabs are unlicensed, uninsured and often dangerous.



CABWISE is a text message based service that helps you find a taxi or licensed minicab.

Simply text HOME to 60835 to get one taxi and two local, licensed minicab numbers sent straight to your mobile.

Text charged at 35p per enquiry plus standard text message rates. Service not available on Virgin, 3 mobile, and non UK networks.

Heritage bus routes

Travelcards are valid on the Heritage routes. The famous Routemaster buses run every 15 minutes daily, from about 0930 to 1830, so you can hop on and off while visiting London's attractions. They operate alongside the standard services on the following two routes:

- Bus route 9: between Aldwych and Royal Albert Hall (returning from Prince of Wales Gate)
- Bus route 15: between Trafalgar Square and Tower Hill

The conductor has a hand-held device which you need to touch with your Oyster card.

These buses are not wheelchair accessible.

