## How to plan your Tube and DLR journey

- 1. Check your starting and destination stations, plus any connections, using the symbols shown in 'How to use this map'. Then refer to the index overleaf for additional details of access and connections at each station. You may also wish to refer to the example journey box
- 2. Check that you can manage the step and gap from the platform to the train, which can be up to 323mm (12.7 inches) for the step and up to a 253mm (10 inch) gap
- 3. Check your return journey as this may require a different route or use of an alternative station entrance
- 4. Call Transport for London's 24 hour travel information number **020 7222 1234** before travelling to check the availability of lifts
- 5. You can also plan your journey online at tfl.gov.uk/iournevplanner. Or visit directenguiries.com to search for accessible routes on the Underground, plus details of car parking, toilets, services for visually impaired people, induction loops and other access facilities
- 6. If you experience problems with your planned route contact a member of staff at the station (or use the Help point) and we will provide you with an alternative route
- 7. London Underground's Conditions of Carriage place no obligation on customers in wheelchairs to be accompanied. If you need assistance please ask a member of staff who will assist you if they are able to and it is safe to do so. For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it

### How to use this map

This map highlights all Tube stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in a light grey. Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

The step between the platform and the train is shown by the following symbols:

- **6** 0 50mm (0 2 inches)
- **6** 51 120mm (2 4.7 inches)
- **121 323mm (4.7 12.7 inches)**

The gap between the platform and the train is shown by the following letters: A 0 - 85mm (0 - 3.3 inches) B 86 - 180mm (3.3 -7 inches)

- C 181 253mm (7 10 inches)

### Examples

These stations have the smallest step and gap and are suitable for most customers including wheelchair-users.

## BCA

These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair-users.

The map shows the largest step and gap at each station. The index on the back of this guide details the average step and gap at each platform. A ruler is included beneath and alongside the map to demonstrate step / gap dimensions.

Central - restricted service

Earl's Court - Kensington (Olympia)

Saturdays, 0800 to 2345 Sundays.

0700 to 2345 Mondays to

Hammersmith & City

Metropolitan - restricted service

Kev to lines

Bakerloo

Central

Circle

District

Jubilee

Metropolitan

## 000

At stations marked with these symbols you can change between lines stepfree (sometimes only in one direction). You will not be able to get in or out of the station without using stairs and/or



Green At this station you can change step-fre can change step-free between the Jubilee and Piccadilly lines, but not the Victoria line.

At these stations you can change onto National Rail and/or London Overground (sometimes only in one direction).

### Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel.

Please refer to the index on the back of this guide.

- ! For more information please check the station index on the back of this guide
- **₹** Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information
- Riverboat services
- **★** Airport

Northern

Piccadilly

Victoria

DLR

Waterloo & City

Northern - restricted service

At off-peak times all trains

to/from Morden run via Bank

No service between Uxbridge and

Rayners Lane in the early mornings.

section and Station Index on the back of this guide. As the station index shows, you should use the the eastbound Piccadilly line platforms (B) step 164mm / gap

gap 0mm) change for the southbound Jubilee line (trains towards Stratford) can only change step-free between the Piccadilly and Jubilee lines. You

Northern line via the street (410m).

As the map and station index show, you will not be able to exit at Borough step-free if arriving on a you can only enter and exit the northbound platforms step-free). So stay on the Northern line to Clapham North (). the platform and take the northbound Northern line back to station using the lift.

# Example step-free journey: Sudbury Town to Borough

Find Sudbury Town! on the map and check both the How to use this map Station Approach entrance to access 107mm) and take the Piccadilly line to Green Park.

( A step 180mm / gap 0mm). Remember that at Green Park you cannot change step-free with the Victoria line, and you cannot exit or enter Green Park step-free either.

Stay on the Jubilee line to London Bridge. At London Bridge ( 🔊 step 50mm / gap 70mm) change for the southbound Northern line (trains towards Morden) ( A step 43mm / gap 69mm). As the the station index shows, there is a long distance between the Jubilee line and the

At the southbound Northern line platform look for the level access boarding points in the centre of the platform and get on the train here.

train from London Bridge (at Borough At Clapham North ( step 147mm / gap 30mm) change trains by crossing Borough. Get off the train at Borough (A) 187mm / gap 27mm) and exit the

# A High Barnet Woodside Park West Finchley A Finchley Centra **₹**Upminst Wemblev Co **₹** Greenford Willesden Junction Dagenham Heathy Sudbury Town! ≥! Stratford C A **₹ Ealing Broadway** Wood Lane A Ealing Comn rince Regent **Beckton Park** Canary Wha West Brompton = Gallions Reach South Quay **Fulham Broadway** Crossharbour Kew Gardens King George V Mudchute Island Gardens Richmond Woolwich Arsena Cutty Sark for Maritime Greenwich Greenwich Deptford Bridge Elverson Road (A) **₹** Lewisham All information accurate at time of print. © Transport for London 12.09

# Further information

Transport for London produce a number of documents to help people get around London more easily.

Audio Tube map

Tube map

- Large print colour Tube map
- Large print black and white
- Getting around London your guide to accessibility. Covers all TfL's transport services (available in large print, braille and audio CD)
- Toilet Tube map available at tfl.gov.uk/accessguides
- Bus maps (all London buses are wheelchair accessible, apart from some journeys on routes 9 and 15) For copies call **020 7222 1234** or visit

tfl.gov.uk/accessguides

- Blue badge car parking information available at tfl.gov.uk/roadusers
- For information on booking taxis and minicabs visit tfl.gov.uk/cabwise

Visit the Nationwide Access Register at directenguiries.com for details of Tube station accessibility and journey planning.

If you have any general comments about your Tube journey please contact London Underground Customer Services on 0845 330 9880. textphone 020 7918 3500 or write to: **LU Customer Services** 55 Broadway London

SWIH 0BD

If you are not satisfied with their response and wish to take the matter further, contact the London TravelWatch on 020 7505 9000 or visit londontravelwatch.org.uk

If you have comments about your DLR journey call 020 7363 9700. textphone 020 7093 0999 or write to: **Customer Services** 

Serco Docklands **Castor Lane** London E14 0DS







# **Station Index**

D2 Acton Town WC District line eastbound towards Upminster (A) step 217mm/ gap 80mm), westbound towards Ealing Broadway (B) step 300mm/gap 103mm Piccadilly line eastbound towards Oakwood (C) step 143-197mm/gap 125-156mm),

(A step 163mm/gap 20mm). You can change

towards Barking (A) step 140mm/gap 33mm)

from Hammersmith & City line eastbound

onto District line eastbound towards

D8 All Saints 🗓 DLR both directions

(A) step 50mm/gap 84mm)

C4 Baker Street No entrance/exit.

(A step 160mm/gap 0mm)

lift located in King William Street.

D3 Barons Court No entrance/exit.

156mm/gap 50mm)

88mm/gap 23mm). You can change between

District line eastbound towards Upminster

eastbound towards Oakwood (A) step

E9 Beckton DLR (A) step 50mm/gap 84mm)

D6 Bermondsey 1 Jubilee line both directions

**E5** Borough You can only enter and exit the

If you are travelling southbound on the

northbound platform step-free for Northern

line trains towards Camden Town (A) step

Northern line to Borough (towards Morden)

off the southbound train (A) step 147mm/

gap 30mm) and take a northbound Northern

stay on the train to Clapham North, get

line train (A) step 170mm/gap 17mm)

**C8 Bow Church** DLR both directions

(A step 50mm/gap 84mm)

D9 Beckton Park 1 DLR both directions

(A step 50mm/gap 84mm)

(A step 50mm/gap 70mm)

D8 Blackwall # DLR both directions

(A step 50mm/gap 84mm)

187mm gap 27mm).

to Borough

(A) step 273mm/gap 10mm) and Piccadilly line

Upminster (A step 133mm/gap 30mm)

A I Amersham ≥ P WC (male only, southbound

You can change between Bakerloo line

platform) You can only enter and exit the

southbound platform for Metropolitan line

towards Liverpool Street (A) step 250mm/

- **B5** Camden Town No entrance/exit. westbound towards Uxbridge or Heathrow You can change between Northern line (B) step 127-141mm/gap 76-168mm) northbound towards Woodside Park (A) step **D7** Aldgate East No entrance/exit. You can 170mm/gap 6mm) and Northern line northbound towards Edgware (A) step change between District line westbound 173mm/gap 0mm) towards Earl's Court (A) step 153mm/ D7 Canada Water 🕅 🗎 WC(bus station) gap 47mm) and Hammersmith & City line vestbound towards Hammersmith
  - Jubilee line both directions (A step 50mm/ gap 70mm) D8 Canary Wharf WC(ticket hall) Jubilee line
  - both directions (A step 50mm/gap 70mm). DLR both directions (A) step 50mm/ gap 84mm). 200m between Jubilee line and DLR station via the street

F5 Brixton 🛈 🗸 Victoria line (🛕 step 43-44mm/

points, centre of the platforms

**B6** Caledonian Road Piccadilly line

eastbound towards Oakwood (A) step

150mm/gap 0mm), westbound toward

Acton Town (A step 160mm/gap 4mm)

gap 74-76mm) – only at level access boarding

- Jubilee line eastbound towards Stratford (B) step 50mm/gap 94mm), westbound towards Stanmore (B) step 50mm/gap 89mm). DLR both directions (A step 50mm/ gap 84mm) A1 Chalfont & Latimer **₹** [2(5) Metropolitan
- line northbound platform I towards Amersham and Chesham (A) step 220mm/gap 40mm), rthbound towards Harrow and Wealdstone northbound platform 3 towards Chesham only (A) step 147mm/gap 43mm) and Jubilee line (B) step 160mm/gap 97mm), southbound northbound towards Stanmore (A) step platform 2 towards Liverpool Street (A step 193mm/gap 0mm). You can change between 220mm/gap 20mm). You need to use correct Bakerloo line southbound towards Oxford entrance/exit depending on which platform you Circus (A) step 150mm/gap 40mm) and are travelling from/to, as you cannot change Jubilee line southbound towards Westminster between all platforms within station – you need to make a 360m journey via street to D6 Bank I DLR (A step 50mm/gap 84mm), change between northbound platform I and northbound platform 3 or southbound platform 2
- Use Bedford Avenue entrance to get to/from eastbound towards Upminster (A) step northbound platform 3 or southbound 173mm/gap 27mm), westbound towards platform 2 – this route goes via ticket hall. Earl's Court (A) step 183mm/gap 13mm). Use Station Approach entrance to get to/from Hammersmith & City line (A) step 243mm/ gap 30mm) northbound platform 1 – this route does not go via ticket hall and is for ticket holders only: it is **B9** Barkingside P(2) You can only enter and exit only unlocked between 0515 and 2000 Mon to the eastbound platform for Central line trains Sat and 1545 to 1900 on Sun, so use intercom towards Woodford (© step 37mm/ to ask staff to unlock gate at other times gap 213mm)
- A1 Chesham P(4) Metropolitan line (A) step 160mm/gap 33mm) You can change between District line Al Chorleywood P(6) wc Metropolitan line westbound towards Hammersmith (A) step northbound towards Amersham or Chesham 247mm/gap 77mm) and Piccadilly line (A step 277mm/gap 53mm), southbound westbound towards Acton Town (A) step
  - gap 40mm) F5 Clapham North No entrance/exit. Northern line northbound towards Borough (A) step 170mm/gap 17mm) southbound towards Morden (A) step 147mm/gap 30mm)

towards Liverpool Street (A step 230mm,

- E8 Crossharbour (small) DLR both directions (A step 50mm/gap 84mm)
- D9 Custom House DLR both directions
- (A step 50mm/gap 84mm) E8 Cutty Sark 1 DLR both directions
- (A) step 50mm/gap 75mm)
- D9 Cyprus 🗓 DLR both directions (A step 50mm/gap 84mm)
- **C9 Dagenham Heathway** District line eastbound towards Upminster (A) step 283mm/ gap 23mm), westbound towards Farl's Court (A) step 243mm/gap 23mm)
- A8 Debden P(3) A You can only enter and exit the eastbound platform for Central line trains towards Epping (B) step 30mm/ gap 173mm)
- F8 Deptford Bridge 1 DLR both directions (A step 50mm/gap 75mm)
- C8 Devons Road (small) DLR both directions (A step 50mm/gap 84mm)

- C1 Ealing Broadway ≥ WC(National Rail) No entrance/exit. You can change between District line (A) step 190-257mm/gap 23-73mm) and Central line (B) step 213-240mm/gap 97-113mm) **D2** Ealing Common No entrance/exit.
- You can change between District line eastbound towards Upminster (A) step 283mm/gap 60mm) and Piccadilly line eastbound towards Oakwood (B) step 136mm/gap 122mm). You can change between District line westbound towards Ealing Broadway (B) step 323mm/gap 143mm) and Piccadilly line westbound towards Uxbridge (B) step 178mm/gap 161mm) D3 Earl's Court District line eastbound
- towards Paddington or Upminster (A) step 127-160mm/gap 0-20mm), westbound towards Kensington (Olympia). Wimbledon of Hammersmith (B) step 143-193mm/gap 6-93mm). Piccadilly line eastbound towards Oakwood (A step 173mm/gap 0mm), westbound towards Acton Town (A) step 157mm/gap 0mm) C8 East Ham I District and Hammersmith & City
- lines eastbound towards Barking (A) step 257mm/gap 7mm), westbound towards Aldgate East (A) step 233mm/gap 43mm) D8 East India 🛈 DLR both directions (A) step 50 mm/ gap 84 mm)
- A4 Edgware 🖻 🖨 Northern line towards Hendon Central (A) step 130-197mm/gap 1-23mm) C4 Edgware Road No entrance/exit
- The Circle line no longer runs in a continuous loop and you may have to change trains at Edgware Road to carry on with vour iourney. You can change between Circle line to/from High Street Kensington (A) step 180mm/gap 33mm), Circle line eastbound towards Kings Cross St. Pancras and Hammersmith & City line eastbound towards Barking (both A step 137mm/ gap 40mm). You can change between westbound Circle line and westbound Hammersmith & City line towards Hammersmith (both A step 153mm/ gap 50mm) and District line to / from Earl's Court (A) step 157mm/ gap 23mm).
- If you want to travel: Between Hammersmith and King's Cross (either direction), take the Hammersmith & City or Circle lines. You do not need to change at Edgware Road.
- Clockwise from King's Cross towards Westminster take the Circle line via Liverpool Street, or alternatively Piccadilly and Jubilee lines changing at Green Park.
- Clockwise from Westminster towards King's Cross, take the Circle line to Edgware Road, then change onto the Hammersmith & City or Circle lines. Anti-clockwise from King's Cross towards
- **Westminster**, take the Hammersmith & City or Circle lines to Edgware Road, then change onto the District line. At Paddington, change onto the Circle line.
- Anti-clockwise from Westminster towards King's Cross, take the Circle line via Liverpool Street, or alternatively Piccadilly and Jubilee lines changing at Green Park.
- Westbound from King's Cross to Earl's Court, take the Hammersmith & City or Circle lines to Edgware Road, then change onto the District line.
- Eastbound from Earl's Court to King's Cross, take the District line to Paddington, then change onto the Circle line. At Edgware Road change onto the Hammersmith & City or Circle lines.
- **B9** Elm Park R WC District line eastbound towards Upminster (A) step 267mm/gap 23mm), westbound towards Earl's Court (A step 203mm/gap 7mm)

- E5 Elephant & Castle # You can only enter and trains towards Morden (A) step 183mm/ gap 3mm) F8 Elverson Road DLR both directions
- (A step 50mm/gap 75mm) A8 Epping P(6) WC(platform 2) Central line platform I (© step 24mm/gap 186mm),
- platform 2 ( step 25mm/gap 212mm). You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station – you need to make a 450m journey via street to change between platforms I and 2. Use Station Road entrance to get to/from platform 2 – this route goes via When travelling to Epping, ask station staff at

your starting station if your train can be routed

to arrive at platform 2 – this is often, but not

always, possible. If you arrive at platform 1.

- use Hillcrest Way exit this is locked at all times, so please use Help Point to ask staff to unlock the gate C5 Euston No entrance/exit. You can change between Victoria line southbound towards Brixton (A) step 150mm/gap 0mm) and Northern line southbound towards Morden via London Bridge (A) step 147mm/gap 0mm). You can change between Victoria line northbound towards Tottenham Hale (A) step 157mm/gap 0mm) and Northern line
- Camden Town (A) step 160mm/gap 0mm) A5 Finchley Central P(6) WC Northern line northbound towards High Barnet (A) step 147mm/gap 0mm), southbound towards Camden Town (A) step 177mm/gap 63mm)

**B4** Finchley Road No entrance/exit. You can

Uxbridge (A step 217mm/gap 83mm) and

Jubilee line northbound towards Stanmore

change between Victoria line southbound

towards Brixton (A) step 153mm/gap 0mm)

and Piccadilly line westbound towards Acton

Town (A step 127mm/gap 0mm). You can

change between Victoria line northbound

towards Tottenham Hale (A) step 163mm/

gap 13mm) and Piccadilly line eastbound

**E3** Fulham Broadway District line eastbound

towards Earl's Court (A) step 183mm/

(B) step 157mm/gap 30-100mm)

D9 Gallions Reach 🗹 DLR both directions

**B4** Golders Green WC Northern line

(A step 50mm/gap 84mm)

gap 43-57mm)

Vational Rail services

(A step 50mm/gap 75mm)

towards Oakwood (A) step 143mm/gap 0mm)

gap 60-83mm), westbound towards Wimbledon

northbound towards Hendon Central (A) step

towards Camden Town (B) step 137-143mm/

113-150mm/gap 3-37mm), southbound

**BI Greenford ₹** No entrance/exit. You can

(B) step 207mm/gap 123mm) and

F8 Greenwich  $\widehat{\mathbb{H}} \rightleftharpoons \mathbf{P}(1)$  DLR both directions

D4 Green Park No entrance/exit. You can change

between Piccadilly line eastbound towards

Oakwood (A step 137mm/gap 0mm) and

westbound towards Acton Town (A) step

southbound towards Stratford (A step

151mm/gap 0mm) and Jubilee line

change between Central line eastbound

towards Liverpool Street (B) step 173mm/

gap 140mm), westbound towards West Ruislip

(B) step 140mm/gap 100mm)

**B6** Finsbury Park No entrance/exit. You can

northbound (Bank branch) towards

- change between Metropolitan line southbound towards Liverpool Street (A) step 193mm/ gap 33mm) and Jubilee line southbound E1 Heathrow Terminal 5 ₩ wc towards Stratford (B) step 163mm/ A4 Hendon Central WC Northern line You can change between Metropolitan line northbound towards Amersham. Chesham and
  - 87mm/gap 83mm), southbound towards Camden Town (A) step 170mm/gap 6mm) D8 Heron Quays # DLR both directions (A step 50mm/gap 84mm) A5 High Barnet (5) WC Northern line (A)
  - step 90-127mm/gap 13-60mm **B6 Highbury & Islington ₹** No entrance/exit. You can change between Victoria line northbound towards Tottenham Hale (A) step 143mm/gap 0mm) and National Rail northbound services. You can change between Victoria line southbound towards Brixton (A step 153mm/gap 0mm) and

180mm/gap 0mm) and northbound towards

You need to make a 220m journey including

Stanmore (A step 177mm/gap 0mm).

**E2 Gunnersbury** No entrance/exit. You can

change between District line eastbound

D3 Hammersmith 🖻 🗎 Hammersmith & City

and Circle lines (A step 180-230mm/gap)

0-13mm). District line eastbound towards

Earl's Court (A) step 220mm/gap 33mm),

towards Oakwood (B) step 179mm/gap

westbound towards Turnham Green (A) step

253mm/gap 40mm). Piccadilly line eastbound

110mm), westbound towards Acton Town (B)

step 187mm/gap 102mm). You need to make

a 520m journey via street including lifts to

change between the Hammersmith & City or

Circle lines and the District or Piccadilly lines

Bakerloo line (A) step 217mm/gap 60mm)

You can change between fast, semi-fast and

**B2** Harrow-on-the-Hill No entrance/exit.

'all stations' trains running in the same

direction – Metropolitan line northbound

towards Amersham and Chesham (A) step

197mm/gap 53mm), northbound towards

outhbound towards Baker Street platform 5

A step 190mm/gap 43mm), and platform 6

Piccadilly line both directions (A) step 154mm/

gap 0mm). Lift only available on request – you

Uxbridge (A) step 250mm/gap 53mm),

(A step 203mm/gap 27mm)

need to press button to alert staff.

158mm/gap 0mm). Open Mondays to

Saturdays until 2345 and Sundays until

Piccadilly line (B) step 22mm/gap 94mm)

northbound towards Edgware (A) step

towards Turnham Green (B) step 200mm/

gap 113mm), westbound towards Richmond

(B) step 193mm/ gap 157mm) and London

lifts to change lines

- National Rail southbound services D3 High Street Kensington No entrance/exit. You can change between District and Circle line westbound towards Upminster (A) step 157mm/gap 0mm), District and Circle line eastbound towards Liverpool Street
- (A) step 157-167mm/gap 0mm) Al Hillingdon (1) (6) WC Metropolitan line eastbound towards Liverpool Street (A) step 277mm/gap 37mm), westbound towards Uxbridge (A step 243mm/gap 40mm) Piccadilly line eastbound towards Oakwood (B) step 183mm/gap 87mm), westbound
- towards Uxbridge (A step 177mm/gap 83mm) DI Hounslow East 1 P(2) WC Piccadilly line eastbound towards Oakwood (A) step 40mm/ gap 79mm), westbound towards Heathrow (A step 107mm/gap 71mm)
- El Hounslow West P(4) Entrance/exit via stairlift for wheelchair-users only. Piccadilly line eastbound towards Oakwood (A step 129mm gap 0mm), westbound towards Heathrow (A step 181mm/gap 1mm)

E8 Island Gardens ÎT DLR both directions (A step 50mm/gap 84mm) **E5 Kennington** No entrance/exit.

You can change between Northern line

northbound platform I via Charing Cross

(A step 170mm/gap 0mm) and Northern line

northbound platform 3 via Bank (A) step 180mm/gap 20mm) D3 Kensington (Olympia) ≥ WC District line (A) step 123mm/gap 50mm). Open Mondays to Saturdays 0700 until 2345 and Sundays 0800 until 2345 only **E2 Kew Gardens** District line eastbound towards

a ticket office.

- Earl's Court (A) step 227mm/gap 73mm), westbound towards Richmond (A) step 153mm/gap 50mm). You need the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between both platforms within the station – you need to make a 600m journey via street to change between the eastbound and westbound platforms. Use Station Approach entrance to get to/from eastbound platform – this route also goes via
- westbound platform this route also goes via a ticket office **B4 Kilburn** WC Jubilee line northbound towards Stanmore (A) step 150mm/gap 77mm), southbound towards Stratford (A step 127mm/gap 80mm)

WC(National Rail) You can enter and exit all

123mm/gap 0mm), westbound towards

Heathrow Terminal 5 (A) step 169mm/gap

Tottenham Hale (A) step 41 mm / gap 81 mm),

southbound towards Brixton (A) step 43mm /

gap 85mm) – only at level access boarding

points at centre of platforms

(A) step 50mm/gap 75mm)

(A step 50mm/gap 75mm)

DLR (A step 50mm/gap 75mm).

eastbound DLR towards Westferry

only enter and exit the eastbound

(A) step 197mm/gap 43mm)

D6 London Bridge d ≥ 🗎 🖨

lines platform.

change lines

D7 Limehouse ( small ) ≥ DLR both directions

(A step 50mm/gap 84mm). You can change

between westbound National Rail services and

Hammersmith & City, Circle and Metropolitan

Hammersmith & City line eastbound towards

Monument (both A step 183mm/gap 13mm).

Metropolitan line eastbound towards Aldgate

WC(National Rail concourse) Jubilee line both

directions (A step 50mm/gap 70mm).

Northern line both directions (A) step

E9 London City Airport ( → DLR both

directions (A step 50mm/gap 75mm)

44mm/ gap 69mm) - only at level access

boarding points, centre of platforms. You need

to make a 410m journey via street and lifts to

Barking and Circle line eastbound towards

**E9** King George V I DLR both directions

D8 Langdon Park 1 DLR both directions

34mm). Victoria line northbound towards.

Use North Road entrance to get to/from

- platforms step-free except the Northern line Hammersmith & City and Circle lines eastbound towards Liverpool Street (A) step trains towards Amersham another change at 150mm/gap 6mm), westbound towards Harrow-on-the-Hill is needed Edgware Road (A) step 167mm/gap 13mm). Metropolitan line eastbound towards Liverpool Street (A) step 127mm/gap 33mm) westbound towards Harrow-on-the-Hill (A) step 160mm/gap 63mm). Piccadilly line eastbound towards Oakwood (A) step
  - (A step 153mm/gap 0mm)
    - change between District line eastbound towards Edgware Road and Circle line eastbound towards Liverpool Street (both A step 133mm/gap 0mm). You can change between District line westbound towards Earl's Court and Circle line westbound towards
  - A2 Pinner 🛈 🤥 Metropolitan line gap 43mm), southbound towards Liverpool Street (A) step 213mm/gap 40mm)
  - **D9** Pontoon Dock 🖻 DLR both directions (A step 50mm/gap 75mm)
  - D8 Poplar (small) DLR both directions (A step 50mm/gap 84mm) D9 Prince Regent 1 DLR both directions
  - **C8 Pudding Mill Lane 1** DLR both directions (A step 50mm/ gap 84mm)
  - towards Oxford Circus (A) step 110mm/ gap 20mm) and southbound London

- Bakerloo line northbound towards Harrow & Wealdstone (A) step 120mm/gap 70mm) and northbound London Overground **B2** Rayners Lane **P(6)** No entrance/exit. You can
- change between Metropolitan line eastbound towards Liverpool Street (A) step 273mm/ gap 27mm) and Piccadilly line eastbound towards Oakwood (B) step 175mm/ gap 127mm). You can change between etropolitan line westbound towards Uxbridge (A) step 283mm/gap 30mm) and Piccadilly line westbound towards Uxbridge (B) step 198mm/ gap 142mm)
- (A) step 153-170mm/gap 63-80mm) Rickmansworth (12) You can only enter and exit the southbound platform for Metropolitan line towards Liverpool Street (A step 167mm/gap 270mm)
- A8 Roding Valley WC Central line eastbound towards Barkingside ( step 103mm/gap
- Jubilee line eastbound towards Stratford (A) step 45mm/gap 70mm), westbound towards Stanmore (A) step 50mm/gap 70mm) **B3** Northwick Park No entrance/exit. You can change between Metropolitan line northbound towards Harrow-on-the-Hill (A) step 203mm/ gap 77mm) and Metropolitan line southbound towards Liverpool Street (A) step 227mm/ gap 60mm) – use this to change between trains on Uxbridge line and trains towards Pinner, for
- A6 Oakwood (2) Piccadilly line eastbound towards Cockfosters (A) step 102mm/ gap 3mm), westbound towards Acton Town

C7 Mile End No entrance/exit. You can change

between Central line eastbound towards

Woodford (A) step 223mm/gap 43mm),

District line eastbound towards Upminster and

Hammersmith & City line eastbound towards

Hammersmith & City line westbound towards

Barking (both A step 153mm/gap 53mm).

You can change between Central line

step 227mm/gap 43mm), District line

westbound towards Earl's Court and

Hammersmith (both A step 133mm/

between Circle line eastbound towards

between Circle line westbound towards

**D6 Monument** No entrance/exit. You can change

Liverpool Street (A) step 183mm/gap 77mm)

and District line eastbound towards Upminster

(B) step 157mm/ gap 113mm). You can change

High Street Kensington (B) step 183mm/gap

147mm) and District line westbound towards

Earl's Court ( step 150mm/gap 203mm)

F4 Morden 🗓 Northern line (A step 140-

**E8** Mudchute DLR both directions (A) step

D8 North Greenwich 🗓 🗎 🎴 (19) WC(bus station)

173mm/gap 0-33mm)

50mm/gap 84mm)

gap 47mm)

westbound towards Ealing Broadway (A)

- C4 Oxford Circus No entrance/exit. You can change between Bakerloo line southbound towards Elephant & Castle (A) step 143mm/ gap 53mm) and Victoria line southbound towards Brixton (A) step 157mm/0mm). You can change between Bakerloo line northbound towards Harrow & Wealdstone (A) step 137mm/gap 37mm) and Victoria line northbound towards Tottenham Hale (A step 143mm/gap 0mm)
- C3 Paddington No entrance/exit. You can High Street Kensington (both A step
- 203mm/gap 20mm) northbound towards Watford (A) step 200mm/
- (A step 50mm/gap 84mm)
- **B3** Queen's Park No entrance/exit. You can change between Bakerloo line southbound Overground services. You can change between

- C8 Stratford (d) ≥ □ WC DLR both directions

- 193mm), westbound towards Woodford (B) step 137mm/gap 157mm). You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station - you need to make a 520m journey via street to change between platforms 1 and 2. Use Station Way entrance to get to/from eastbound platform (platform 2) - this route goes via ticket office. Use Station Approach & Cherry Tree Rise entrance to get to/from westbound platform (platform 1) - this route
- D9 Royal Albert # DLR both directions (A) step 50mm/gap 84mm)

holders only

does not go via ticket office, so is for ticket

- **D8** Royal Victoria 🕅 DLR both directions (A) step 50mm/gap 84mm) Al Ruislip P(5) You can only enter and exit the
- eastbound platform for Metropolitan line eastbound towards Liverpool Street (A) step 263mm/gap 60mm) and Piccadilly line eastbound towards Oakwood (B) step 200mm/gap 110mm)
- D7 Shadwell (small) DLR both directions (A step 50mm/gap 84mm).
- **D4 South Kensington** No entrance/exit. You can change between Circle line eastbound towards Liverpool Street (A) step 177mm/gap 0mm), vestbound towards High Street Kensington (A) step 143mm/gap 33mm). District line eastbound towards Upminster (A) step 147mm/gap 6mm), westbound towards Earl's Court (A) step 127mm/gap 70mm)
- **E5 Southwark M** Jubilee line both directions (A step 50mm/gap 70mm). **B8** South Woodford (24) A You can only enter and exit the eastbound platform for Central

**E8** South Quay (small) DLR both directions

(A) step 50mm/gap 84mm)

- line towards Epping ( step 13mm/ gap 197mm) – this is via George Lane (West) entrance, closed on Sundays
- A3 Stanmore (6) WC(Platform 2) Jubilee line (B) step 147-173mm/gap 90-100mm). You can only enter/exit the station using the station car park entrance – to get from car park to ticket hall you need to make a journey of 110m including steep ramps. No entrance/exit using London Road/bus station entrance – you need to make a 450m journey via street between entrances.
- **F5 Stockwell** No entrance/exit. You can change between Northern line southbound towards Morden (A step 183mm/gap 0mm) and Victoria line southbound towards Brixton (A step 150mm/gap 0mm). You can change between Northern line northbound toward Camden Town (A step 173mm/gap 0mm) and Victoria line northbound towards Tottenham Hale (A) step 157mm/gap 0mm)

- (A step 50mm/gap 75mm). Jubilee line (A street to change between the northbound and step 50mm/gap 78-85mm). Central line eastbound towards Epping ( step 173mm/ gap 120mm), westbound towards Ealing Broadway ( step 133mm/gap 140mm). You need to make a journey of up to 100m including lifts and ramps to change between C2 Sudbury Town (2) WC Piccadilly line eastbound towards Oakwood (B) step 164mm/gap 107mm), westbound towards
- Uxbridge (B) step 117mm/gap 108m). You need the correct entrance/exit dependin on which platform you are travellling to/from as you cannot change between all platforms within the station – you need to make a 150m journey via street to change between the eastbound and westbound platforms. Use Station Approach entrance to get to/from eastbound platform – this route goes via ticket office. Use Orchard Gate entrance to get to/ from westbound platform – this route does not go via ticket hall, so is for ticket holders only A8 Theydon Bois (3) You can only enter and

towards Brixton (A step 46mm/gap 76mm) –

- exit the eastbound platform for Central line trains towards Epping ( step 67mm/ gap 220mm) B7 Tottenham Hale (1) ≥ 12(6) > Victoria line northbound towards Walthamstow Central (A step 41 mm/gap 81 mm) and southbound
- only at level access boarding points at centre of platforms D7 Tower Gateway (small) DLR both directions (A step 50mm/gap 84mm)
- D2 Turnham Green WC(eastbound platform) No entrance/exit. You can change between District line westbound towards Richmond or Ealing Broadway (A) step 240mm/gap 23mm) and Piccadilly line westbound towards Heathrow (B) step 176mm/gap 176mm). You can change between District line eastbound towards Earl's Court (A) step 153mm/ gap 17mm) and Piccadilly line eastbound towards Oakwood (B) step 142mm/gap 98mm)
- B9 Upminster ( → P(9) WC(National Rail) District line (A) step 193-277mm/gap17-43mm)
- **C9 Upney** District line eastbound towards Upminster (A) step 217mm/gap 37mm), westbound towards Earl's Court (A) step 233mm/gap 40mm)
- AI Uxbridge Metropolitan line (A) step 277 290mm/ gap 40-60mm). Piccadilly line (B) step 127-140mm/ gap 84-104mm)
- **E5** Waterloo **m** ≥ □ You can only enter and exit the Jubilee line, both directions (A step 50mm/gap 70mm) B3 Wembley Park (1) P(6) WC Jubilee line
- northbound towards Stanmore (A) step 0mm/gap 85mm), southbound towards Stratford (B) step 0mm/gap 93mm) Metropolitan line northbound towards Harrow on-the-Hill platform I (B) step 38mm/ gap 158mm) and platform 2 (B) step 50mm, gap 148mm), southbound towards Liverpool Street platform 5 (A) step 243mm/ gap 33mm) and platform 6 (B) step 0mm/gap 110mm) –
- only at end of platforms near lifts D3 West Brompton ≥ You can only enter and exit the eastbound platform for trains towards Upminster (A step 137mm/gap 67mm) or Edgware Road (A step 157mm/gap 33mm) **D7 Westferry** (small) DLR both directions
- (A) step 50mm/gap 84mm) A5 West Finchley Northern line northbound
- towards Woodside Park (A step 7mm/gap 73mm), southbound towards Camden Town (B) step 43mm/gap 147mm). You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the

southbound platforms. Use Nether Street entrance to get to/from northbound platform this route goes via ticket office. Use Wentworth Street entrance to get to/from southbound platform – this route does not go via ticket office and is for ticket holders only it is only unlocked during AM peak hours, and locked with a RADAR lock at other times, so call 0845 330 9880 or use Help Point on the southbound platform to ask staff to unlock the gate at other times if you do not have a

station – you need to make a 350m journey via

- C8 West Ham **m** → District and Hammersmith & City lines eastbound towards Barking (A) step 263mm/gap 57mm), westbound towards Aldgate East (A) step 297mm/gap 0mm). Jubilee line eastbound towards Stratford (B) step 34mm/gap 90mm), westbound towards Stanmore (A step 50mm/gap 80mm) D8 West India Quay (small) DLR both directions (A step 50mm/gap 84mm) **D5** Westminster M Circle line eastbound
- towards Liverpool Street (A) step 180mm/ gap 36mm), westbound towards High Street Kensington ( step 163mm/gap 183mm). District line eastbound towards Upminster (A step 160mm/gap 27mm), westbound towards Earl's Court (B step 207mm/gap 100mm). Jubilee line eastbound towards
- 37mm/gap 83mm) **D8** West Silvertown 🗹 DLR both directions (A step 50mm/gap 75mm)

Stratford (A step 38mm/gap 83mm),

westbound towards Stanmore (A) step

- **B3** Willesden Junction **1** Bakerloo line orthbound towards Harrow & Wealdstone (B) step 203mm/gap 103mm), southbound towards Oxford Circus (B) step 250mm/
- (A) step 170-207mm/gap 3-53mm)
- A8 Woodford P(10) Central line eastbound towards Epping (B) step 90mm/gap 163mm) westbound platform 2 (majority of trains) towards Stratford (B) step 87mm/gap 177mm). You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 130m journey via street to change between the eastbound and westbound platforms. Use Snakes Lane East/Madeira Grove entrance to get to/from westbound platform – this route goes via ticket office: it is only unlocked until 2100, so use intercom to ask staff to unlock gate at other times. Use The Broadway entrance to get to/from
- separate ticket office D3 Wood Lane M WC Hammersmith & City and Circle lines eastbound towards Edgware Road (A) step 168mm/gap 50mm), westbound towards Hammersmith (A) step 167mm/ gap 0mm)

eastbound platform – this route goes via

- A5 Woodside Park (2) Northern line northbound towards High Barnet (B) step 100mm/gap 153mm), southbound towards Camden Town (A) step 143mm/gap 77mm). You need the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between both platforms within the station – you need to make a 600m journey via street to change between the northbound and southbound platforms. Use Woodside Park entrance to get to/from southbound platform – this route goes via ticket office. Use Holden Road car park entrance to get to/from northbound platform
- this route does not go via ticket office and is for ticket holders only Woolwich Arsenal 📶 DLR both directions

(A step 50mm/gap 75mm)









gap between the platform and train street and platform, plus the step and Showing stations step-free between the

Step-free I ube guide

London Underground

December 2009

# Key to symbols

Step between the platform and the train

0 - 50mm (0 - 2 inches)

51 - 120mm (2 - 4.7 inches) 121 - 323mm (4.7 - 12.7 inches)

Gap between the platform and the train

A 0 - 85mm (0 - 3.3 inches) B 86 - 180mm (3.3 -7 inches)

C 181 - 253mm (7 - 10 inches) Access via lift(s). Limited capacity

(8 to 12 persons) indicated by 'small **₹** Some step-free connections with

National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information

Main bus interchange

**★** Airport Taxi rank

(5) Car park with number of blue

WC Accessible toilet on site or nearby

badge bays indicated in brackets

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